

*i love working with Natalie because...*

..."Oh Ham!"

I love working with Natalie because she emulates the grace and patience I wish I had. I would never be able to handle the job she does and for that, she will forever be my superhero.

My favorite part of working with Natalie is her ability to engage with everyone in such a natural way. She makes whoever she is working with feel comfortable and confident that they can trust in her ability to assist them. Her ability to connect members and volunteers with the right resources and provide feedback about their experience to the team. She is one of the most reliable team members I have ever worked with (almost to a fault - it is ok to leave the laptop at home on vacations lol). She is the rock of our team and I always know she is going to do what she says she is going to do.

I love so many things about working with Natalie, its hard to name just one. I love that she is the "Momma Bear" of CUR. She is kind yet firm. She ALWAYS finds the good in people, even when that is challenging. I also love her ability to keep her cool and patience with others.

Natalie can work with people in ways I cannot even comprehend being capable of- I learn so much watching and listening as she interacts with others. I am so jealous of her patience.

I love how Natalie operates with such steadiness and humor at the same time.

NATALIE JONES



CUSTOMER + VOLUNTEER EXPERIENCE MANAGER

Queen of Exceptional Experience

Connector and Reliability

Providing tailored solutions with unwavering composure and empathy

Active listener

*Her Superpowers are...*

Patience of a Saint

Communication and Patience